



Attorney Docket No. P4085
Client Matter No. 80168.0288

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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8-8-03
ALC

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Appl. No. 09/510,938
Applicant: MURRAY, Paul S.
LEARN, Karen
Filed: February 22, 2000
TC/A.U. 2857
Examiner: DESTA, E.
Docket No. P4085
Customer No. 25235

Confirmation No. 2969

Title: **AVAILABILITY,
RELIABILITY OR
MAINTAINABILITY INDEX
INCLUDING OUTAGE
CHARACTERIZATION**

AMENDMENT AND RESPONSE TO THE FINAL OFFICE ACTION
MAILED JUNE 9, 2003

RECEIVED
JUL 28 2003
TECHNOLOGY CENTER 2800

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

A final Office Action was mailed in the above case June 9, 2003. Please reconsider the case in light of the following remarks.

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.